



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Mingte Chen; Anil K. Annadata; Kuang Huang
 Assignee: Siebel Systems, Inc.
 Title: User Interface For Multi-Channel Communication
 Serial No.: 09/823,531 Filed: March 31, 2001
 Examiner: Li B. Zhen Group Art Unit: 2194
 Docket No.: SBL0004US

Austin, Texas
 July 27, 2005

MAIL STOP AF
 COMMISSIONER FOR PATENTS
 P. O. BOX 1450
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RESPONSE TO FINAL OFFICE ACTION

Dear Sir:

This paper is responsive to the Final Office Action dated May 27, 2005, having a two-month response date of July 27, 2005 and a shortened statutory period expiring on August 27, 2005. Further examination and reconsideration are respectfully requested in view of the amendments and remarks set forth below.

No amendments to the Specification or Drawings are presented in this paper.

Amendments to the Claims are reflected in a listing of claims, which begins on page 2 of this paper.

Remarks begin on page 21 of this paper.